



Enterprise Maintenance and MRO Transformation

The client operated multiple facilities using different maintenance management systems, inconsistent work management practices, and varying MRO storeroom processes. They sought to establish standardized maintenance business processes, improve asset data quality, optimize inventory management, and prepare for a single enterprise CMMS implementation that could be deployed consistently across its manufacturing network.

Solution

- Development of enterprise Work Management and MRO Stores Playbooks
- Maintenance and storeroom assessments at multiple manufacturing facilities
- Selection support for inventory data cleansing and enterprise CMMS platforms
- Leadership of the Infor EAM configuration effort to align system functionality with standardized maintenance processes
- Asset hierarchy development and master data improvements
- Inventory data cleansing and governance
- Site implementations for Work Management and MRO Stores processes at six sites
- Planner, supervisor, and maintenance workforce training to support organizational adoption

Results

The transformation established a common maintenance operating model that aligned business processes with Infor EAM while improving maintenance execution and MRO management.

By integrating standardized maintenance practices, enterprise asset management technology, and disciplined MRO processes, Post Holdings created a scalable foundation for continuous reliability improvement across its manufacturing operations.

Results & Achievements



Combined process improvement, organizational change management, maintenance best practices, and technology enablement into a structured implementation program.



Established standard business processes and optimized MRO inventory management.



Defined roles and responsibilities and strengthened maintenance planning and scheduling.



Improved data governance to create long-term operational consistency across the enterprise.

Key Facts:

Industry: Food and Beverage

Region: St. Louis, MO (HQ)

Products Used:

Work Management and MRO Stores Playbooks

- Improved data governance, maintenance execution, and MRO management.
- Established a common maintenance operating model and standardized business processes across multiple sites.
- Integrated maintenance practices, EAM technology, and MRO processes.

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Legacy
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